

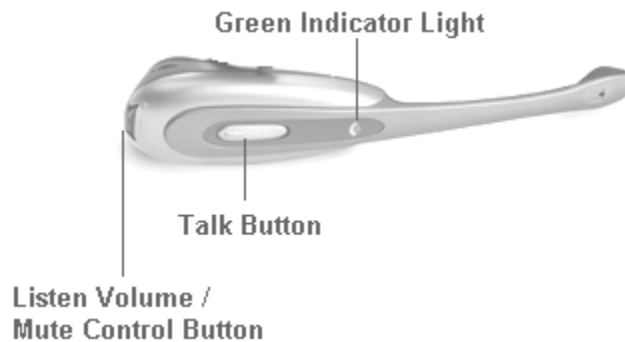


Phone: 250.753.8755 FAX: 250.753.7243  
Email: info@itstelecom.ca WEB: www.itstelecom.ca

## CS50 / CS55 Wireless Headset Reset Instructions

---

If your Plantronics CS50 or CS55 headset is not functioning normally please follow the steps listed below to reset the unit.



1. On the headset **press and hold** in the 'Talk Button' and 'Listen Volume / Mute Control Button' at the same time until the Indicator Light on the headset blinks then release buttons immediately.
2. On the headset **press and hold** the 'Talk Button' only until the Indicator Light on the headset blinks three times then release button immediately.
3. Unplug the power from the Base Unit (not from the wall) and leave unplugged for 5 to 10 seconds and plug power back in.

Your unit is now reset and should resume normal operation.

If you have further problems please contact the Plantronics Technical Support Line Toll-free @ 1 800 544.4660 Press 2, 1, 1, then choose type of product and technician will assist you.